FREQUENTLY ASKED QUESTIONS

Q1. I have secured marks more than the marks secured by the selected beneficiaries of the respective block/category/stream, but I do not find my name in the merit list?

Ans: He/she shall lodge a grievance in this regard before the concerned Principal. On consideration, if the grievance is found to be genuine, the Principal will send the grievance along with his/her recommendation to the Department to include the name of such student in the supplementary list. Such cases may arise due to enhancement of marks of students after re-addition of marks or change of category filled up during filling up the form for the examination or for any other reason(s). A supplementary list of students will be published later to include such students, provided, there is surplus allotment.

Q2) I do not have Aadhaar card. How can I apply?

Ans: Aadhaar number is mandatory to avail the benefit of the scheme.

Q3) I do not have the number that was linked to Aadhaar number/mobile number lost/inactive. How can I register in the portal?

Ans: Please visit the nearest Aadhaar enrolment centre/Aadhaar Seva Kendra to change/update the mobile number in the Aadhaar card.

Q4) I have done the registration in the state scholarship portal. But, I am unable to select the BYSY scheme. It is showing "You are not eligible". What should I do?

Ans: Fill up the Form given at Annexure-A. Send an email attaching the scan copy of the form-A and your Aadhaar Card to **bysydbt2023@gmail.com** to update the mobile number in the Stat Scholarship Portal. Your number will be updated within a week after which, you can apply. Please do not send multiple email as it creates confusion at the Department end.

Q5) How can I know whether my aadhaar number is NCPI linked/NPCI Mapped or not?

Ans: The State Scholarship Portal is integrated with NPCI server. It will show the blue mark, if the NPCI linked status is active. If it shows red mark, then students should take steps to Aadhaar Seed/NPCI map of their Bank account

Q6) How can I know to which account the money has been credited?

Ans: If you have multiple accounts linked to Aadhaar number, money will be credited to the recently linked bank account.

Q7) How can I link/seed/NCPI map my bank account number with the Aadhaar number?

Ans: Visit your Bank to link/seed/NPCI map your account number with the Aadhaar. It should be done within a week. Further, some banks have online facility for Aadhaar

seeding/NPCI mapping. The step by step process of Aadhaar seeding with Bank account is also available in the portal.

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